

## Qafee care – Bulletin No 05

The project Qafee care started activities in November 2012 in Tallinn (Estonia). The main aim of the Qafee care project is transfer, adaption and piloting of the Quality Assurance System for Education an Examination in examples of the Netherlands and Finland.

Partners in this project are:

- EE East Tallinn Central Hospital, Tallinn (ETCH)
- NL Koning Willem I College, 's Hertogenbosch (KW1C)
- FI AXCELL UBILDNING AB (AU)
- AT AZW, Innsbruck (AZW)
- ES Residencia Montebello (RM)
- EE Tallinn Health Care College (THCC)

You can find information about this project on the website:  
[www.qafeecare.eu](http://www.qafeecare.eu)

In this Bulletin we describe activities from December 2013 until April 2014.

During the fourth partner meeting in Austria we discussed the program and targets for the fifth partner meeting in the Netherlands.

The fifth partner meeting was held in 's-Hertogenbosch (in the south of the Netherlands) at Koning Willem I College (February 26th – 28th 2014). The City of 's-Hertogenbosch was preparing for carnival. Something the project partners couldn't have missed because they were accommodated at Hotel Central. In this period of the year the city is the residence of the prince carnival of 's-Hertogenbosch.



Wednesday the 26th of February

During the morning and the first part of the afternoon we made an overview of all documents for education and examination the project group has produced. The partners who tested the instruments have determined the usability and (expected) results of the products in their own situation. This information will be of use in the final meeting.

In the second part of the afternoon the partners had a guided tour in the College with special information from Berry Tjisse Klasen, senior teacher, about the curriculum and the organisation of our education department Health Care. There we met Jules, the robotical patient of the department. Jules is part of the training program to help the students to learn and train the necessary skills for medical care.



Thursday the 27th of February

The first conference day seven new participants were introduced to the project group. The new participants are from Austria, Finland, Estonia and the Netherlands. In the morning all partners presented their own quality assurance system. For example: AXCELL presented their Finnish quality care system, independence with responsibilities. The organisations in Finland are allowed to organise their education and quality management systems independently, but they are obliged to evaluate the education and the results. Koning Willem I College presented their quality assurance system. This is an organic quality assurance system. This system makes sure that the organisation permanently evaluates and improve products

and processes. They make sure to apply all steps of the Deming-circle for continuously (plan-do-check-act).



In the afternoon Koning Willem I College presented a course on Exam development. The course provided knowledge and skills in constructing exams, in particular the quality requirements on exams. Constructing exams forms the backbone of the educational curriculum and with that it is a significant factor in defining the educational quality. Keywords during the presentations were validity, reliability and transparency of the exams. Each presentation ended with a test to check the learning outcomes.



Friday the 28th of February

For the second conference day of the project many guests were invited. Among those guests representatives of health care organizations, high school, the national Association of VET Colleges and the international partners in the project. Koning Willem I College was represented by her board, managers of education departments, the examination committee, controllers, policy officers, teachers and assessors. The president of Koning Willem I College Jeanette Noordijk was keynote speaker.



There were several presentations in quality for education and examination. Anne Sirge, projectleader and head of the Department of Education Training, East Tallinn Hospital gave information about the aims of the project. Bart de Groot, staff member of KWIC, presented results of the project and Helma Hoebink, director of the examination department KWIC presented the development of nursing education and examination of the last 60 years.



There were also two presentations about skills in Health Care. The first presentation was about nursing and nursing education for frail older people by Robbert J.J. Gobbens PhD, manager of the Master's Programme in Advanced Nursing Practice and Senior researcher at the Rotterdam University of Applied Sciences in The Netherlands.

The second presentation by Elisabeth Kalchschmid, director of the education department for medical and technical special services, was about the influence of the breathing on the physical functions.

The final meeting will be in Tallinn on 9 and 10 September 2014. Targets of the final meeting are:

- Evaluation of all work-packages.
- Presentation of the results.
- Partners input into the final report.
- Discussion about the dissemination and valorisation process, evaluation.